

Information on medical interpreters

At this hospital, those who are worried about communication in Japanese can receive medical interpretation in each outpatient and inpatient medical setting. Advance reservations are required, so please contact the Patient Support Center if you wish.

(supported language)

13 languages: Chinese, Spanish, Portuguese, Korean / Korean, Tagalog, Thai, English, Vietnamese, Laos, Cambodian, Russian, French, Nepali

(Flow until use)

- ① If you wish to use a medical interpreter, patients and their families should contact the staff of the Patient Comprehensive Support Center. (In principle, it is difficult to respond on the day)
- ② The staff of the Patient Comprehensive Support Center will request the dispatch of medical interpreter staff to MIC Kanagawa.
- ③ If MIC Kanagawa decides to dispatch a medical interpreter staff, the staff of the Patient Comprehensive Support Center will be contacted.
- ④ The staff of the Patient Comprehensive Support Center reports to patients and their families that it has been decided to dispatch medical interpreting staff.

(price)

1,100 yen for up to 3 hours. For other details, see the attached "List of Patients' Burdens for Medical Interpreters (MIC Kanagawa)".

(Cancellation Policy)

If you wish to cancel the use, please contact the Patient Comprehensive Support Center by 13:00 on the business day before the reservation date (Friday if you make a reservation on Saturday, Sunday, and Monday). If you cancel after that, a cancellation fee of 3,300 yen will be charged.

(Link destination)

- Medical interpreter dispatch system business --Kanagawa Prefecture homepage <https://www.pref.kanagawa.jp/docs/k2w/cnt/f544/index.html>
- MIC Kanagawa, a specified non-profit organization <https://mickanagawa.web.fc2.com>

(others)

* Please note that we may not be able to arrange an interpreter.

*Our hospital and interpreters are not responsible for any medical responsibilities caused by mistranslations of interpreters.

(Consultation counter) Sagamihara Kyodo Hospital Patient Comprehensive Support Center 042-761-6020 (representative) Monday-Friday 9: 30-16: 00 Saturday (excluding the third Saturday) 9: 30-12: 00